The South Indian Association's
The S.I.A. College of Higher Education
Affiliated to University of Mumbai
Reaccredited B+ by NAAC
P-88, MIDC Residential Area Dombivli Gymkhana Road,
Near Balaji Mandir, Dombivli (East), 421203.

SSS/General Feedback Report

2024-25

The college collects the feedback on overall Teaching Learning Process, physical facilities such as Library, Infrastructure, support facilities and overall assessment of the college. A structured feedback questionnaire is designed and administered through google form and the analysis of the same was done as per data. Suggestions received provide an insight into student's perceptions of the college and its performance.

Name	Objectives	Responses	Findings
Teaching-Learning		528	• Peer learning to be promoted.
Discipline	To make the rules and regulations as per the disciplinary requirement. To make the students are and follow the disciplinary rules.	530	• Strict action should be taken against those students who create unnecessary problems in the campus.

Infrastructure:

Name	Objectives	Responses	Findings
Library	To develop and manage the library resources effectively	532	• Additional reading materials such as notes, professional courses reference material, books to be given to students. • Increase the space, furniture and updated computers and Wi-fi connectivity in library.
Canteen	To create an attractive and diverse menu	532	• The quantity and cost of the food items needs to balance and more variety to be introduced. • Prices of food items need to be subsidised.
Gymkhana	To encourage more indoor and outdoor games	532	• Increase space and indoor games equipment.

| Classroom	To understand the level of satisfaction regarding classroom environment	532	• The frequency of maintenance of ICT facilities should be increased.
Laboratory	To identify the condition and quality of hardware and software	532	• Computers to be increased. • More useful software to be installed.
Others	To know the satisfaction level of other facilities provided within the campus	532	• Rating is good and excellent.

Principal:

Name	Objectives	Responses	Findings
Principal	To understand the cordial relationship with the students	532	• Rating is excellent and very good

Administration:

Name	Objectives	Responses	Findings
Administration	To understand the support provided by the office for the documentation and information.	532	• Rating is excellent and very good

Faculty:

Name	Objectives	Response	Findings
Faculty	To understand the guidance and support provided to students	532	• Rating is excellent and very good
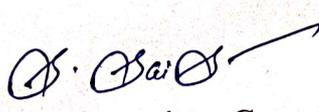
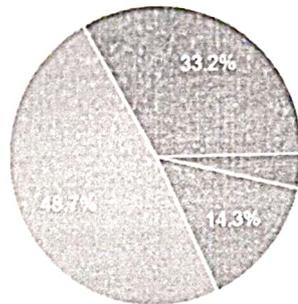**Feedback Committee Convener**

IQAC Co-ordinator

Principal

2

GENERAL FEEDBACK

TEACHING LEARNING
2024-25

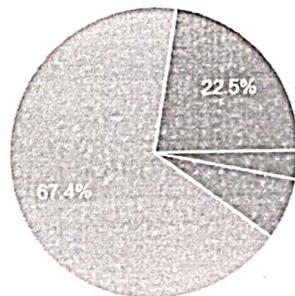## Discipline of the college
530 responses

- Poor
- Average
- Good
- Excellent

33.2%

48.7%

14.3%

TEACHERS ARE WELL PREPARED AND CONCEPTS ARE CLEARED
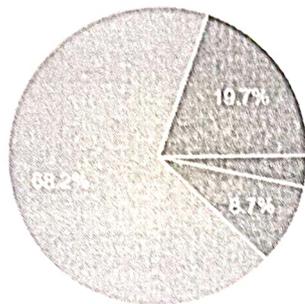528 responses

- Strongly disagree
- Disagree
- Agree
- Strongly agree

22.5%
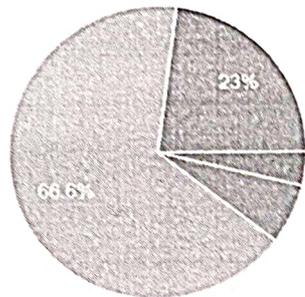
67.4%

LECTURES ARE INTERACTIVE AND COMMUNICATIVE

528 responses

- Strongly disagree
- Disagree
- Agree
- Strongly agree

19.7%
68.2%
8.7%

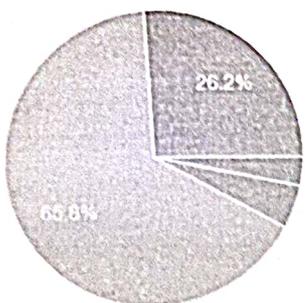## ASSIGNMENTS, ACTIVITIES ARE CONDUCTED FOR BETTER UNDERSTANDING OF CONTENT

530 responses

- Strongly disagree
- Disagree
- Agree
- Strongly agree

23%
66.6%

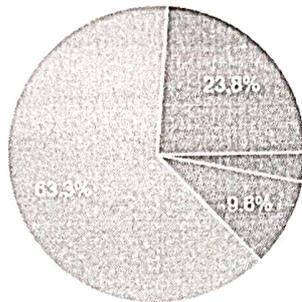## TEACHERS EXPLAIN CONCEPTS THROUGH EXAMPLES AND APPLICATIONS

530 responses

- Strongly disagree
- Disagree
- Agree
- Strongly agree

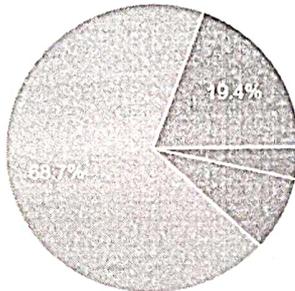26.2%
65.8%

FULL SYLLABUS OF THE COURSE IS COMPLETED

529 responses

- Strongly disagree
- Disagree
- Agree
- Strongly agree

23.8%

9.8%

63.3%

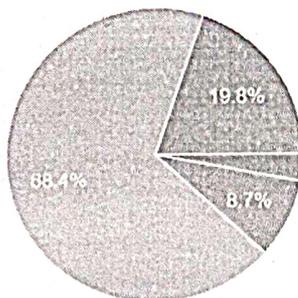## TEACHERS USE VARIOUS TEACHING ICT TOOLS AND ONLINE RESOURCES FOR TEACHING

527 responses

- Strongly disagree
- Disagree
- Agree
- Strongly agree

19.4%

68.7%

TEACHERS GUIDE AND MENTOR YOU REGARDING ANY PERSONAL OR ACADEMIC PROBLEM
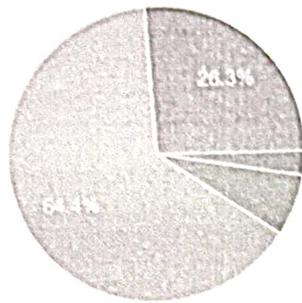
526 responses

- Strongly disagree
- Disagree
- Agree
- Strongly agree

19.8%

8.7%

68.4%

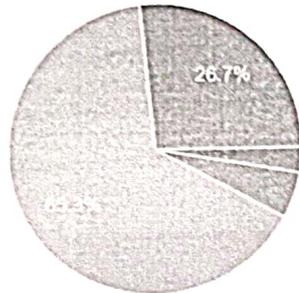## TEACHERS ENCOURAGE YOU TO PARTICIPATE IN VARIOUS EVENTS

525 responses

- ⬤ Strongly disagree
- ⬤ Disagree
- ⬤ Agree
- ⬤ Strongly agree

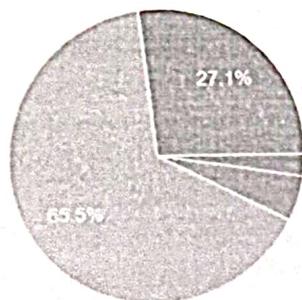## THE COLLEGE ORGANIZES VARIOUS ACTIVITIES FOR YOUR PARTICIPATION

528 responses

- ⬤ Strongly disagree
- ⬤ Disagree
- ⬤ Agree
- ⬤ Strongly agree

THE COLLEGE GIVES OPPORTUNITY FOR YOU TO PARTICIPATE IN VARIOUS INTER-COLLEGIATE COMPETITIONS
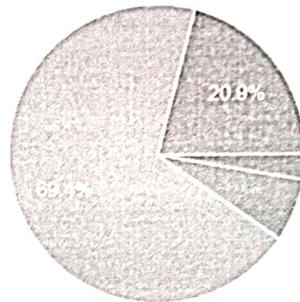
527 responses

- ⬤ Strongly disagree
- ⬤ Disagree
- ⬤ Agree
- ⬤ Strongly agree

THE COLLEGE PROVIDES DIFFERENT CERTIFICATE COURSES TO EMPOWER STUDENTS WITH NECESSARY SKILLS
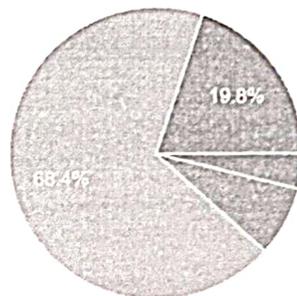
527 responses

- Strongly disagree
- Disagree
- Agree
- Strongly agree

20.9%
69.4%

THE COLLEGE PROVIDES YOU INFORMATION ABOUT VARIOUS PLACEMENT OPPORTUNITIES

529 responses

- Strongly disagree
- Disagree
- Agree
- Strongly agree

19.8%
68.4%

Analysis

- 32.3% students rated discipline as excellent while 48.7% agreed it is good
- 22.5% strongly agreed and 67.4% students agreed that teachers are well prepared for lectures and concepts are cleared
- 19.7% strongly agreed and 68.2% students agreed that lectures are interactive and communicative
- 23% strongly agreed and 66.6% students agreed that assignments, activities are conducted for better understanding of contents
- 26.2% strongly agreed and 65.8% students agreed that teachers explain concepts through examples and applications
- 23.8% strongly agreed and 63.3% students agreed that full syllabus of the course is completed
- 19.4% strongly agreed and 68.7% students agreed that teachers teachers use various teaching ict tools and online resources for teaching
- 19.8% strongly agreed and 68.4% students agreed that teachers guide and mentor you regarding any personal or academic problem

- 26.3% strongly agreed and 64.4% students agreed that teachers encourage you to participate in various events
- 26.7% strongly agreed and 65.3% students agreed that the college organizes various activities for your participation
- 27.1% strongly agreed and 65.5% students agreed that the college gives opportunity for you to participate in various inter-collegiate competitions
- 20.9% strongly agreed and 69.4% students agreed that the college provides different certificate courses to empower students with necessary skills
- 19.8% strongly agreed and 68.4% students agreed that the college provides you information about various placement opportunities
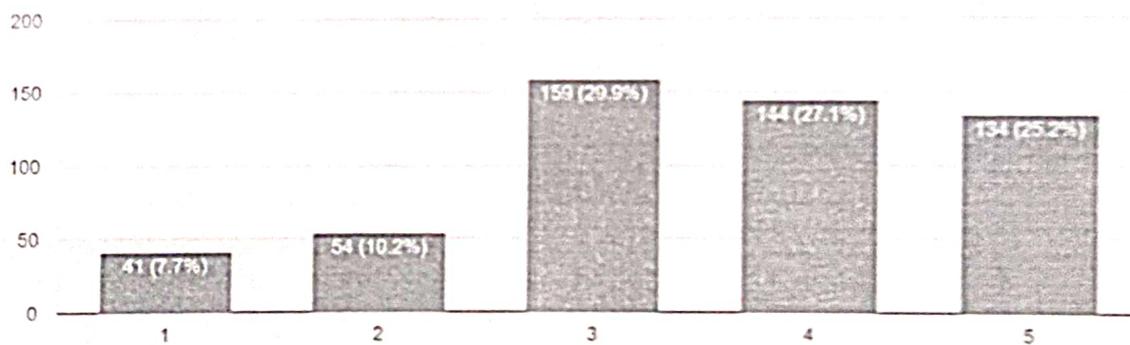
Rating Scale

5	Excellent
4	Very good
3	Good
2	Average
1	Below average

INFRASTRUCTURE FEEDBACK ANALYSIS

LIBRARY
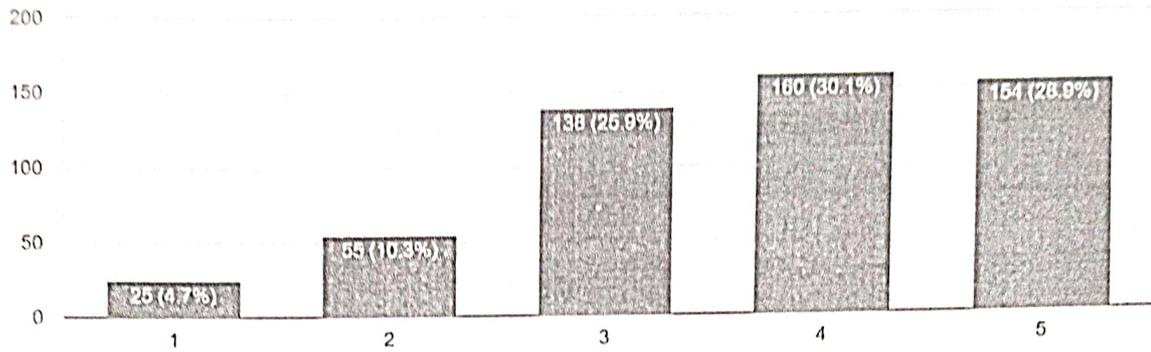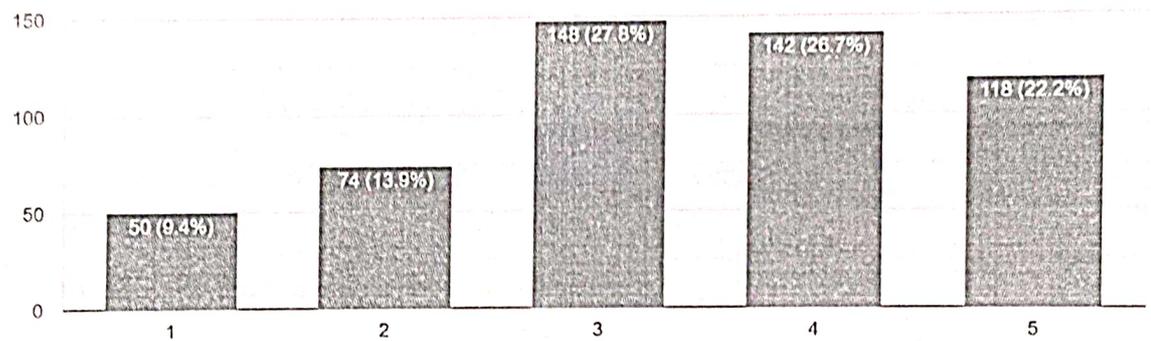
1.Adequate space is available for reading
532 responses

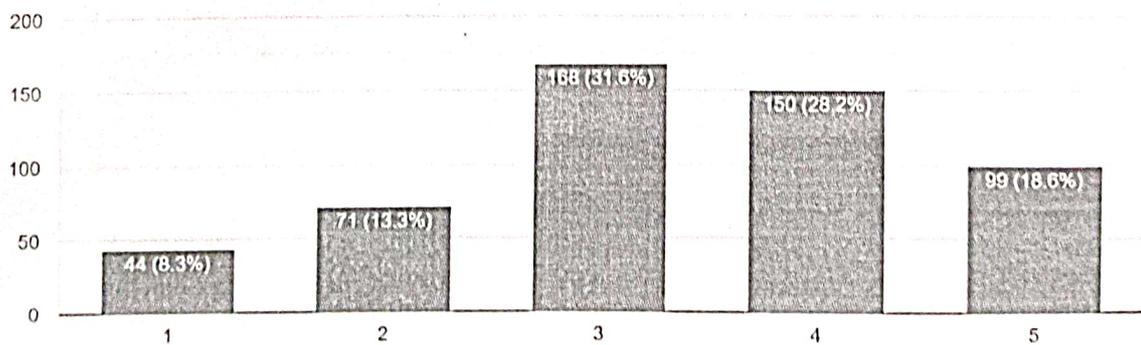## 2.Reference books on various subjects are available
532 responses

Bar chart with values:
- 1: 25 (4.7%)
- 2: 55 (10.3%)
- 3: 138 (25.9%)
- 4: 160 (30.1%)
- 5: 154 (28.9%)

3.Rate the availability of library software service
532 responses

Bar chart with values:
- 1: 50 (9.4%)
- 2: 74 (13.9%)
- 3: 148 (27.8%)
- 4: 142 (26.7%)
- 5: 118 (22.2%)

4.Rate the photocopy service facility
532 responses

Bar chart with values:
- 1: 44 (8.3%)
- 2: 71 (13.3%)
- 3: 168 (31.6%)
- 4: 150 (28.2%)
- 5: 99 (18.6%)

5.Rate the availability of additional reading materials like News paper,Magazine and Journals
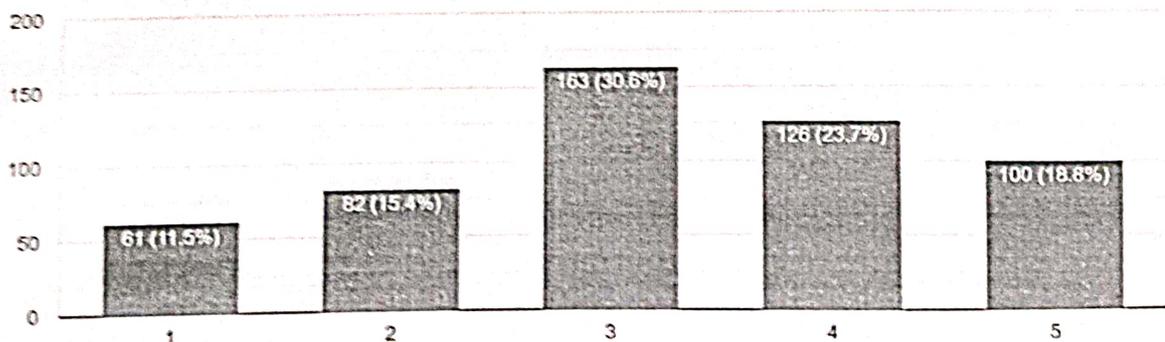
532 responses
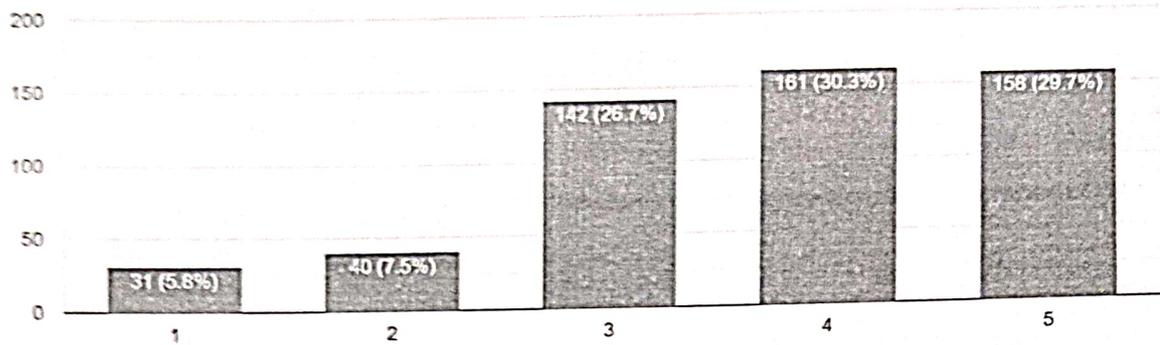
ANALYSIS

- 25.2% have given excellent and 27.1% have given very good for Adequate space is available for reading in library
- 28.1% have given excellent and % have given very good for Reference books on various subjects are available
- 22.2% have given excellent and 26.7% have given very good for Rate the availability of library software service
- 18.6% have given excellent and 28.2% have given very good for Rate the photocopy service facility
- 29.7% have given excellent and 30.3% have given very good for Rate the availability of additional reading materials like Newspaper, Magazine and Journals
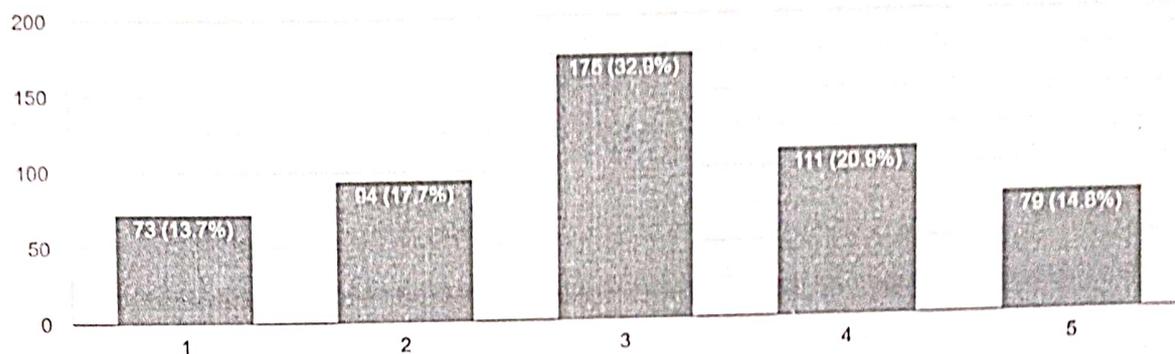
CANTEEN

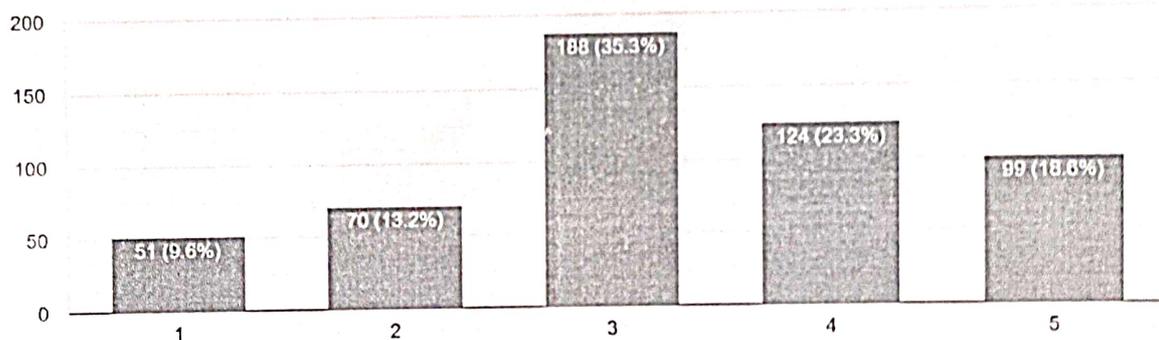**1.Rate the quality of eatables**

532 responses

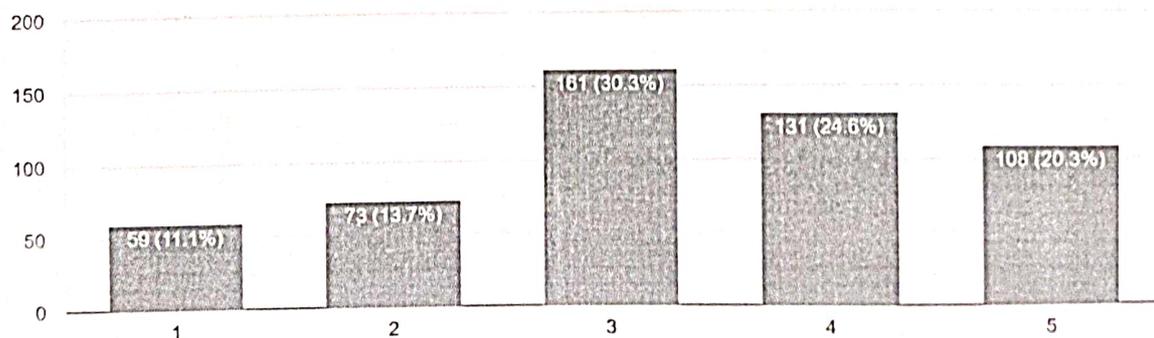## 2. Rate the cost of eatables with respect to quantity

532 responses

Bar chart values:
- 1: 73 (13.7%)
- 2: 94 (17.7%)
- 3: 175 (32.9%)
- 4: 111 (20.9%)
- 5: 79 (14.8%)

3. Rate the hygienic environment of the canteen

532 responses

Bar chart values:
- 1: 51 (9.6%)
- 2: 70 (13.2%)
- 3: 188 (35.3%)
- 4: 124 (23.3%)
- 5: 99 (18.6%)

5. Rate the availability of variety of food items

532 responses

Bar chart values:
- 1: 59 (11.1%)
- 2: 73 (13.7%)
- 3: 161 (30.3%)
- 4: 131 (24.6%)
- 5: 108 (20.3%)

ANALYSIS

- 18.8% have given excellent and 23.7% have given very good for Rate the quality of eatables
- 14.8% have given excellent and 20.9% have given very good for Rate the cost of eatables with respect to quantity
- 18.6% have given excellent and 23.3% have given very good for Rate the hygienic environment of the canteen
- 20.3% have given excellent and 24.6% have given very good for Rate the availability of variety of food items
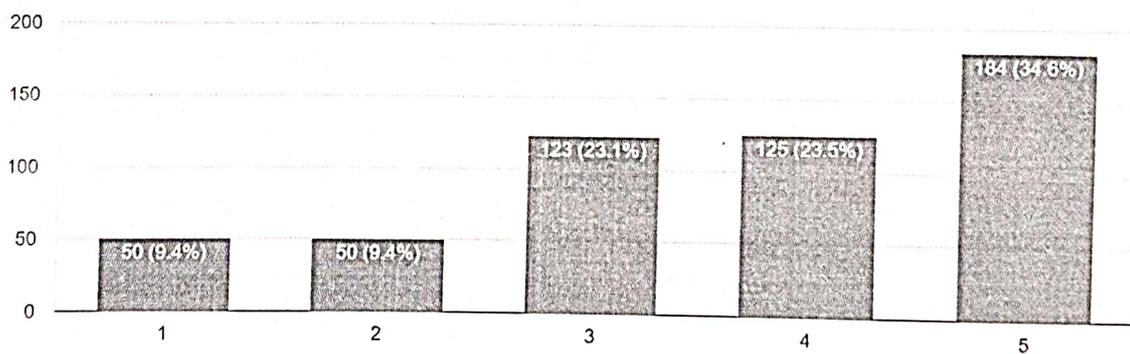
GYMKHANA

1. Adequate sports requirements
532 responses
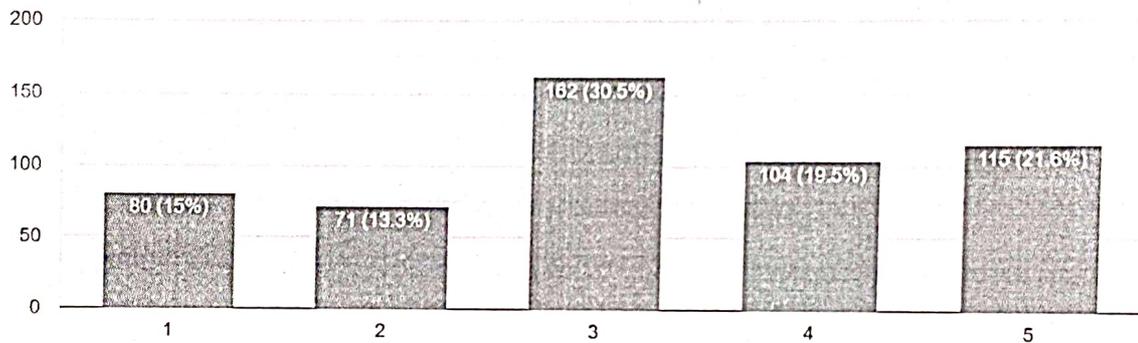
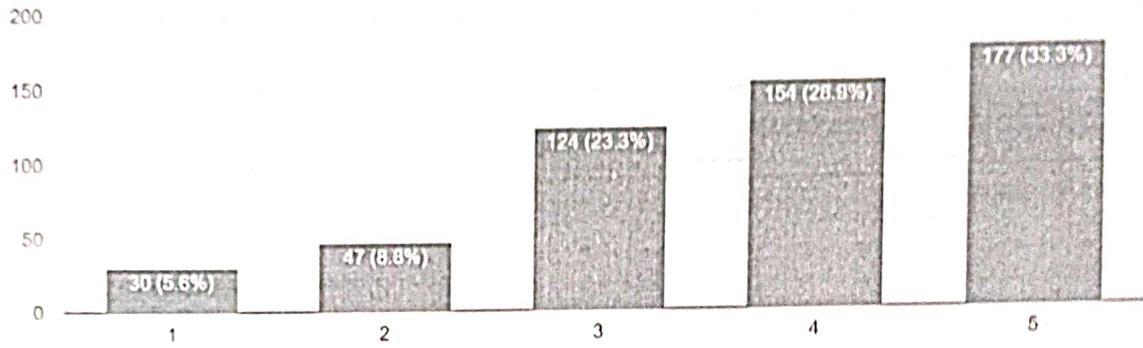### 2.Spacious ground
532 responses

ANALYSIS

- 21.6% have given excellent and 19.5% have given very good for Adequate sports requirements
- 34.6% have given excellent and 23.5% have given very good for Spacious ground
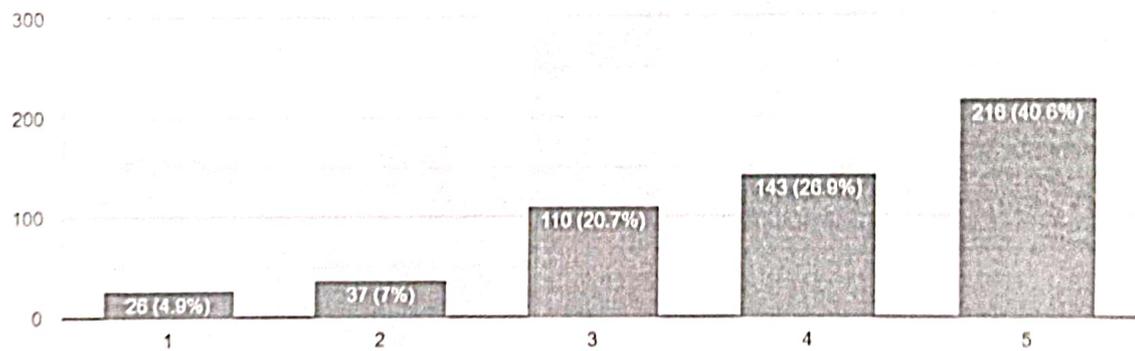
13

CLASSROOMS

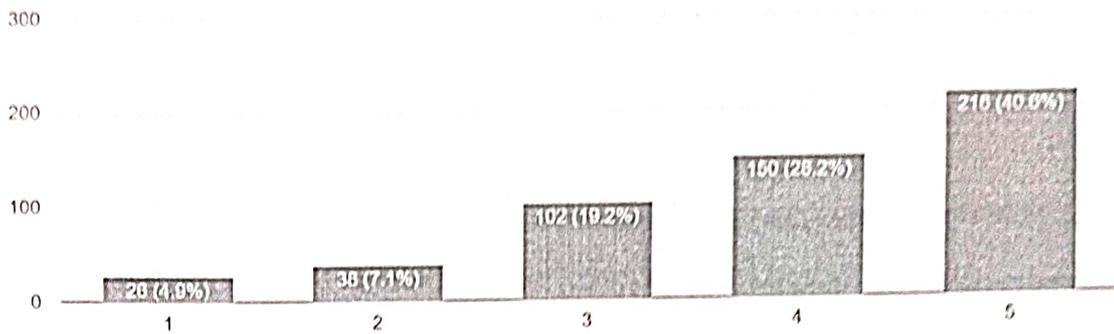### 1.Class rooms are adequate and ventilated
532 responses

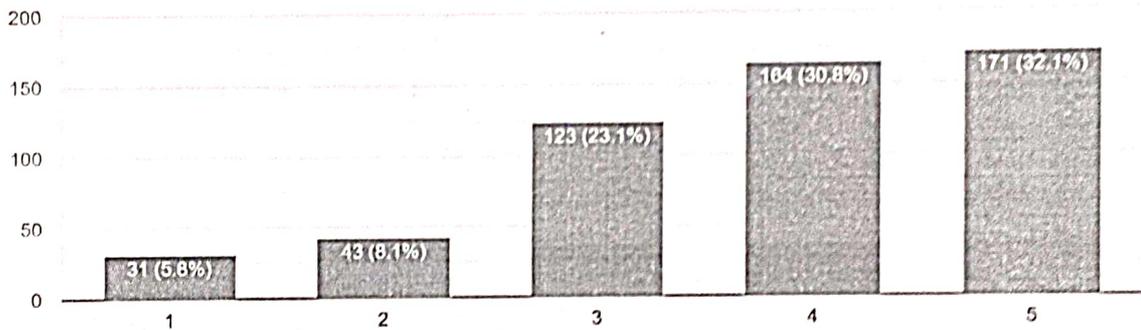

2.Cleanliness of the classroom
532 responses

3.Availability of benches,lights and fans

532 responses

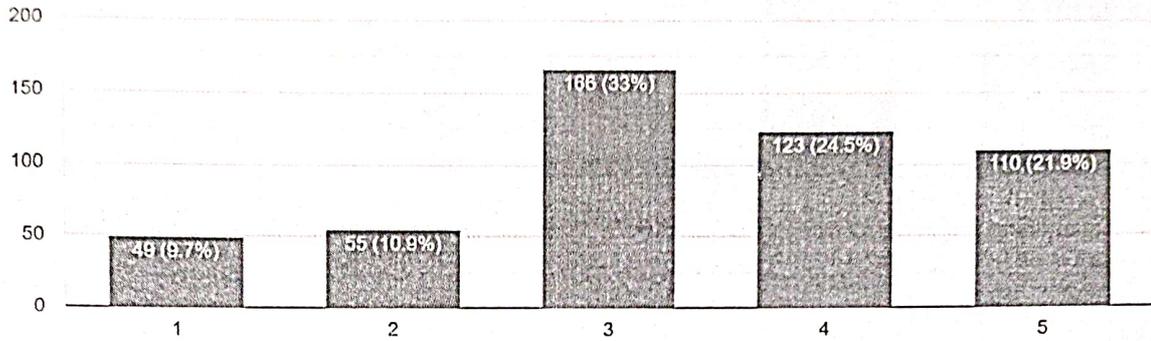### 4.Availability of ICT facility in the class

532 responses

ANALYSIS

- 33.3% have given excellent and 28.9*% have given very good for Class rooms are adequate and ventilated
- 40.6% have given excellent and 26.9% have given very good for Cleanliness of the classroom
- 4.6% have given excellent and 28.2% have given very good for Availability of benches, lights and fans
- 32.1% have given excellent and 30.8% have given very good for Availability of ICT facility in the class
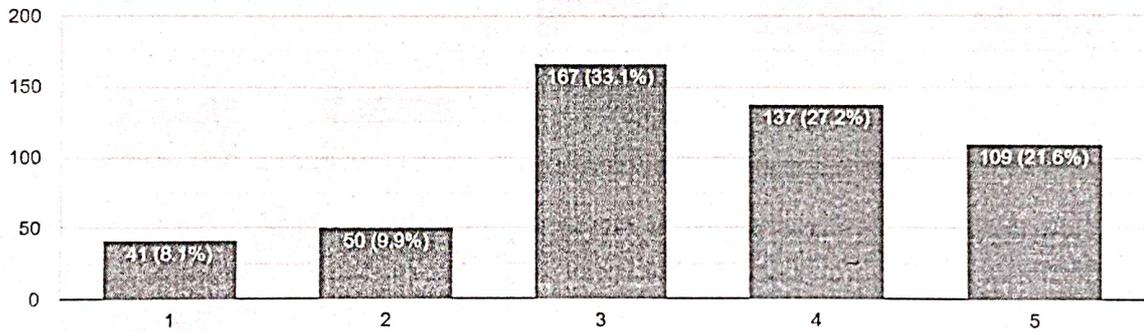
LABORATORY

1.Laboratory in the college is well equipped and maintained
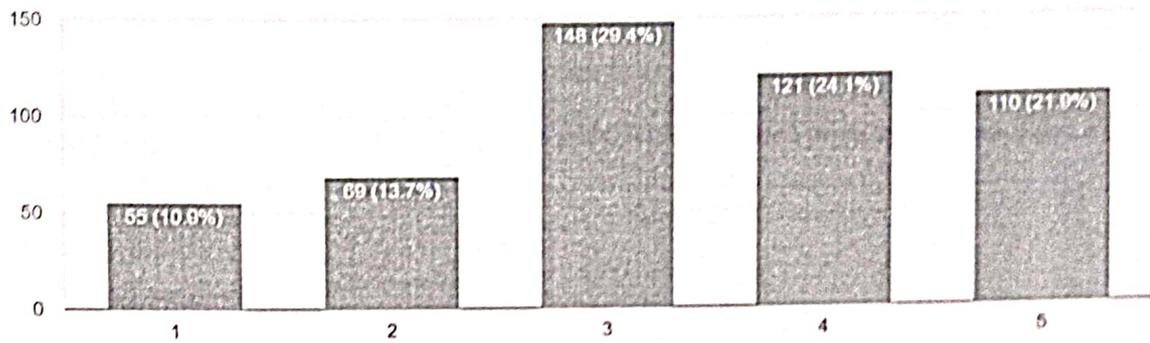503 responses

Bar chart showing responses rated 1 to 5:
- 1: 49 (9.7%)
- 2: 55 (10.9%)
- 3: 166 (33%)
- 4: 123 (24.5%)
- 5: 110 (21.9%)

2.Laboratory is spacious and ventilated
504 responses

Bar chart showing responses rated 1 to 5:
- 1: 41 (8.1%)
- 2: 50 (9.9%)
- 3: 167 (33.1%)
- 4: 137 (27.2%)
- 5: 109 (21.6%)

16

3.Rate the condition and quality of Hardware like Desktop,Monitor etc

503 responses

Bar chart values:
- 1: 55 (10.9%)
- 2: 69 (13.7%)
- 3: 148 (29.4%)
- 4: 121 (24.1%)
- 5: 110 (21.0%)

4.Sufficient peripherals (data cables,usb drives etc) for connectivity of devices

502 responses

Bar chart values:
- 1: 50 (10%)
- 2: 51 (10.2%)
- 3: 165 (32.9%)
- 4: 119 (23.7%)
- 5: 117 (23.3%)
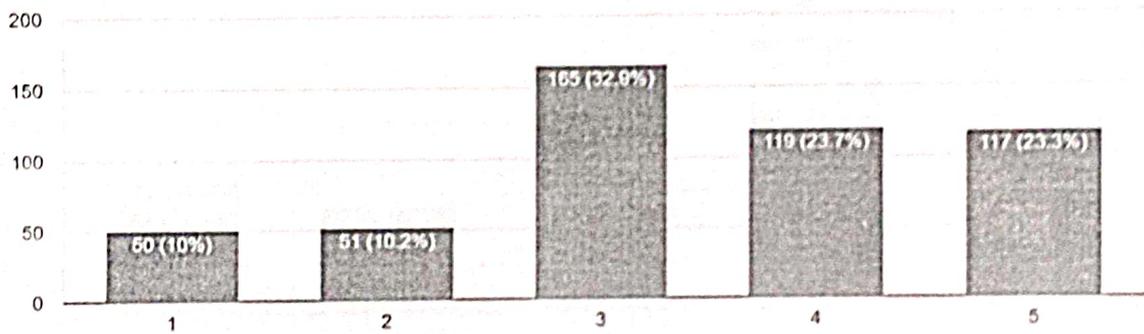
5.Useful and working software installed

500 responses

Bar chart values:
- 1: 44 (8.8%)
- 2: 59 (11.8%)
- 3: 162 (32.4%)
- 4: 117 (23.4%)
- 5: 118 (23.6%)

17
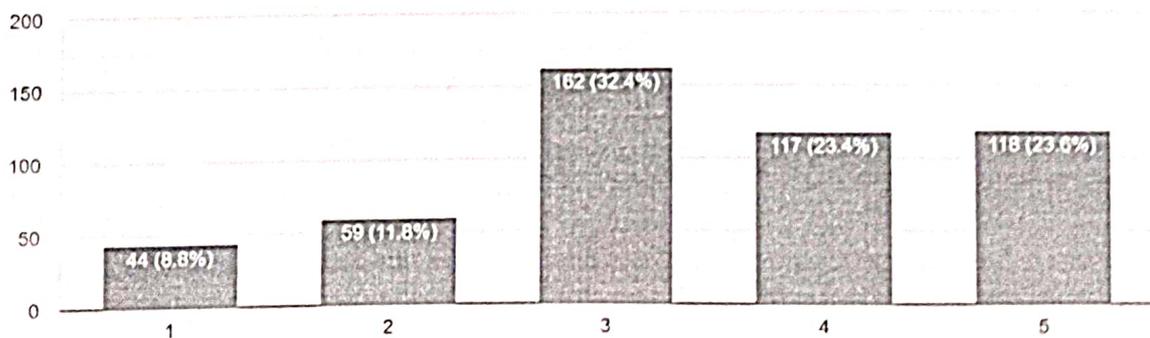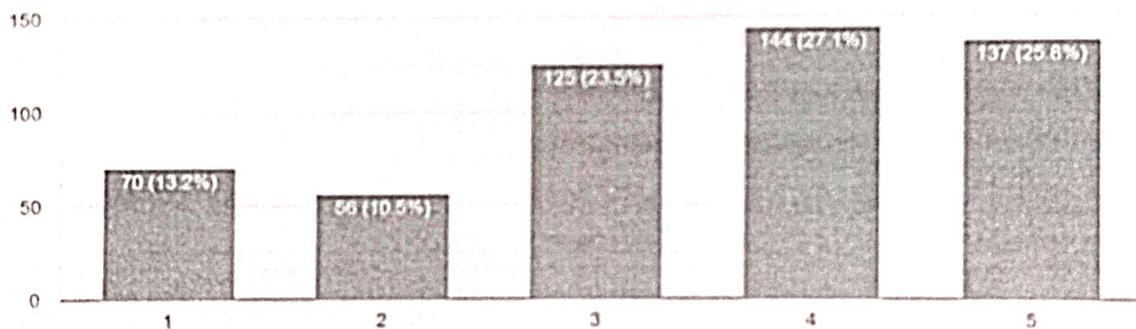
ANALYSIS

- 21.9% have given excellent and 24.5% have given very good for Laboratory in the college is well equipped and maintained
- 21.6% have given excellent and 27.2% have given very good for Laboratory is spacious and ventilated
- 21.5% have given excellent and 24.1% have given very good for Rate the condition and quality of Hardware like Desktop, Monitor etc.
- 23.3% have given excellent and 23.7% have given very good for Sufficient peripherals (data cables, usb drives etc.) for connectivity of devices
- 23.6% have given excellent and 23.4% have given very good for Useful and working software installed
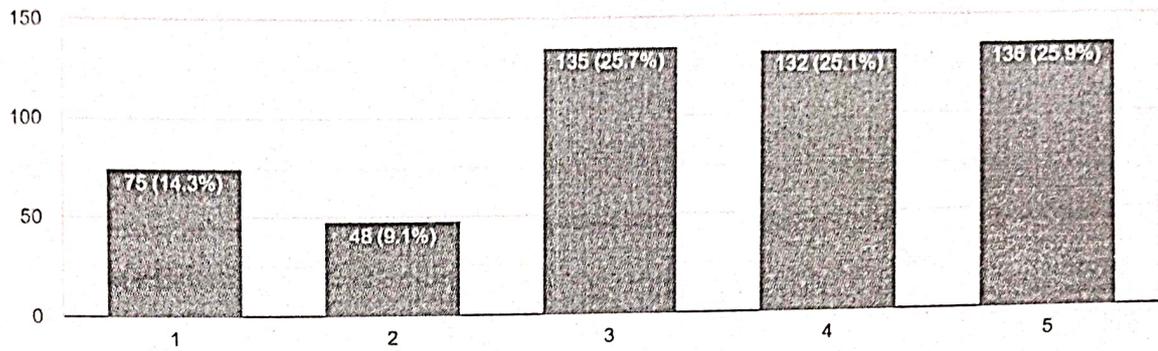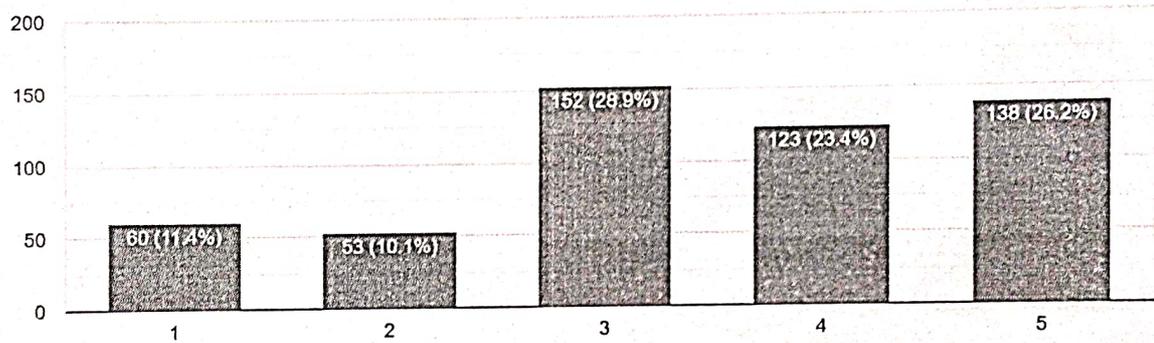
OTHERS

1. Availability of Washrooms
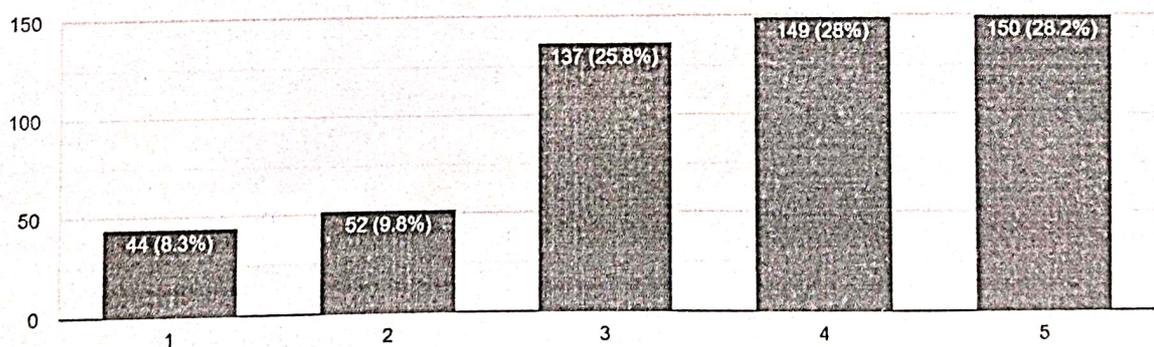532 responses

2.Washrooms are clean

526 responses

Bar chart showing responses:
- 1: 75 (14.3%)
- 2: 48 (9.1%)
- 3: 135 (25.7%)
- 4: 132 (25.1%)
- 5: 138 (25.9%)

3.Facilities in Girls/Boys common room are satisfactory

526 responses

Bar chart showing responses:
- 1: 60 (11.4%)
- 2: 53 (10.1%)
- 3: 152 (28.9%)
- 4: 123 (23.4%)
- 5: 138 (26.2%)

4.Notice boards for the information and instructions

532 responses

Bar chart showing responses:
- 1: 44 (8.3%)
- 2: 52 (9.8%)
- 3: 137 (25.8%)
- 4: 149 (28%)
- 5: 150 (28.2%)

5. Security facilities

532 responses

- 1: 38 (7.1%)
- 2: 54 (10.2%)
- 3: 119 (22.4%)
- 4: 135 (25.4%)
- 5: 186 (35%)
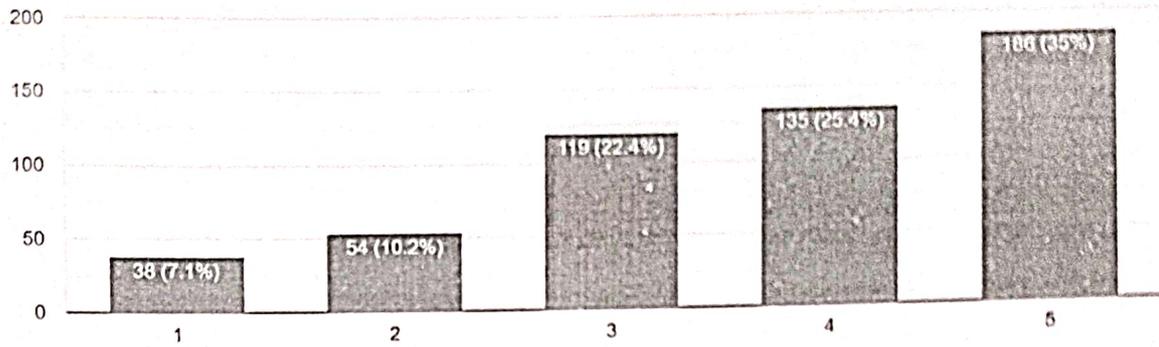
6. Cleanliness of the campus

532 responses

- 1: 34 (6.4%)
- 2: 30 (5.6%)
- 3: 123 (23.1%)
- 4: 148 (27.8%)
- 5: 197 (37%)
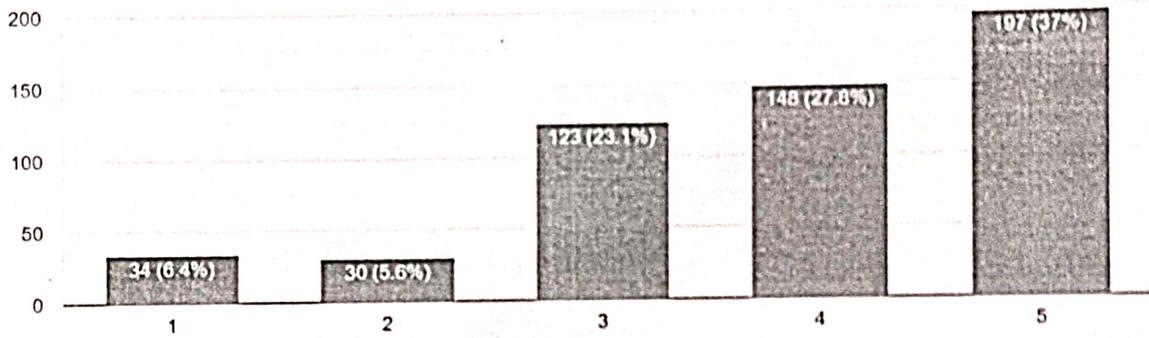
7. Availability of water cooler

532 responses

- 1: 46 (8.6%)
- 2: 48 (9%)
- 3: 118 (22.2%)
- 4: 138 (25.9%)
- 5: 182 (34.2%)
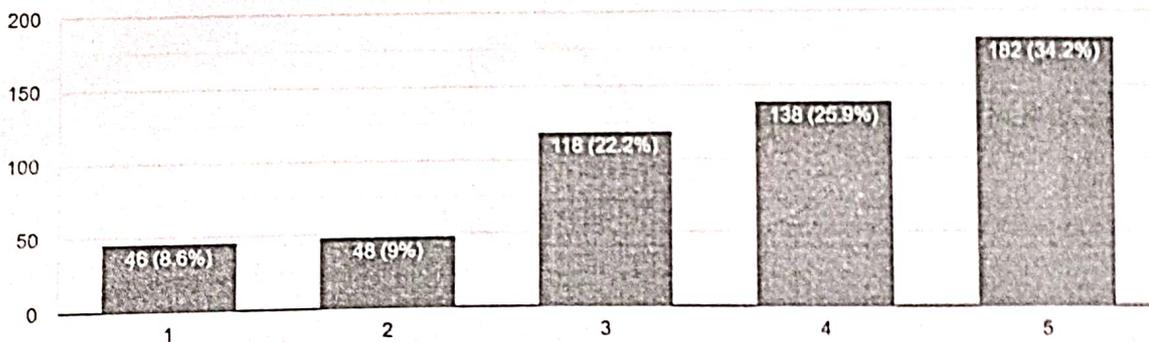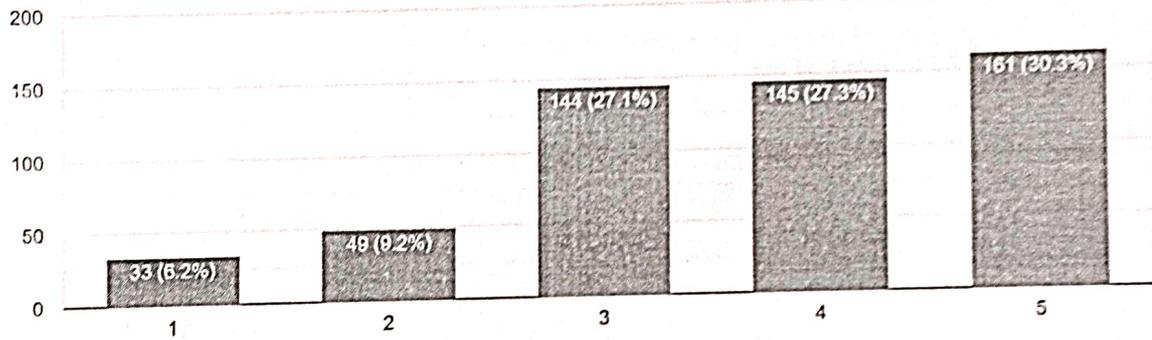
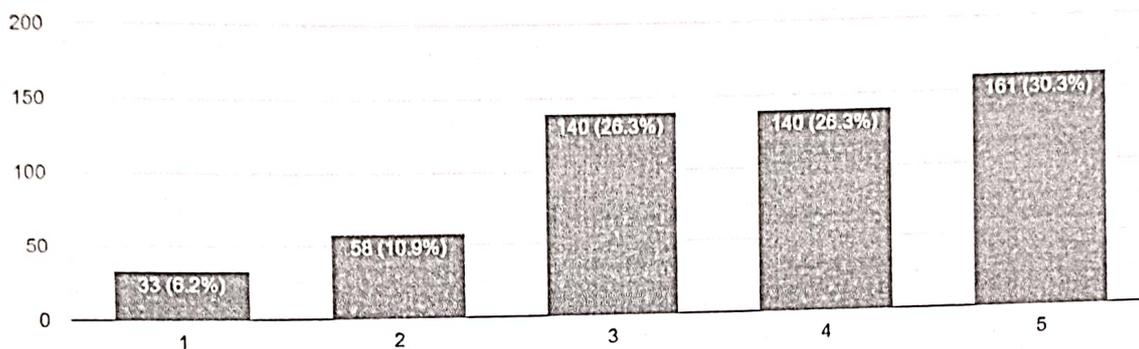8.Rate the quality of auditorium taking all the aspects in consideration

532 responses
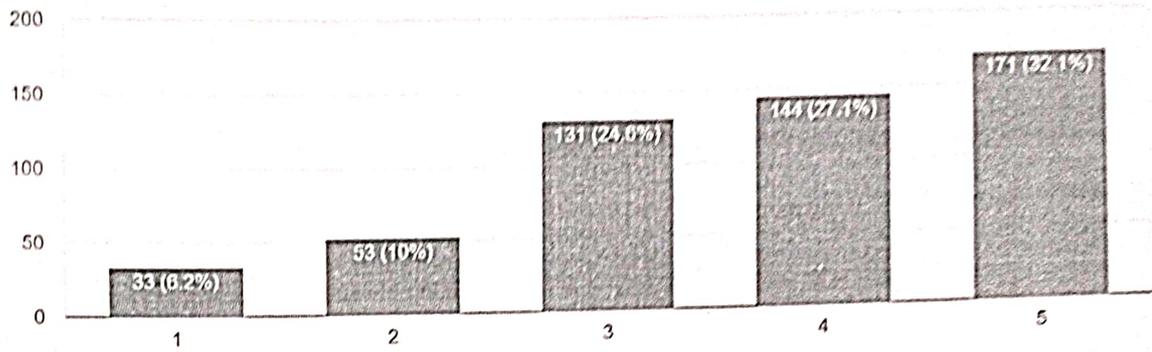
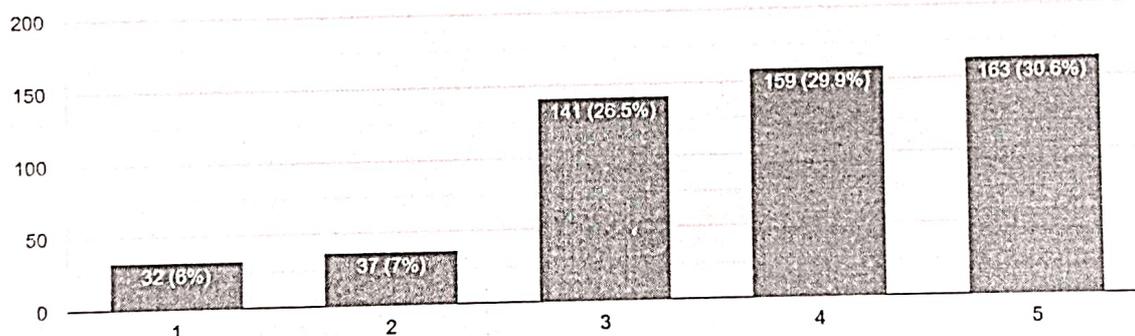
Support from Head of the Institution

532 responses

Support from Office & Administration
532 responses

Overall Assessment of the institution
532 responses

ANALYSIS

- 25.8% have given excellent and 27.1% have given very good for Availability of Washrooms
- 25.9% have given excellent and 25.1% have given very good for Washrooms are clean
- 26.2% have given excellent and 23.4% have given very good for Facilities in Girls/Boys common room are satisfactory
- 28.2% have given excellent and 28% have given very good for Notice boards for the information and instructions
- 35% have given excellent and 25.4% have given very good for Security facilities
- 37% have given excellent and 27.8% have given very good for Cleanliness of the campus
- 34.2% have given excellent and 25.9% have given very good for Availability of water cooler
- 32.1% have given excellent and 27.1% have given very good for Rate the quality of auditorium taking all the aspects in consideration

- 30.3% have given excellent and 27.3% have given very good for Support from Head of the Institution
- 30.3% have given excellent and 26.3% have given very good for Support from Office & Administration
- 30.6% have given excellent and 29.9% have given very good for Overall Assessment of the institution

Feedback Committee Convener

IQAC Co-ordinator

Principal

IQAC Co-ordinator
The S.J.A College of Higher Education
Dombivli (E)

PRINCIPAL
The S.J.A College of Higher Education
DOMBIVLI (E)